

ORIGINAL



0000166445

W-02271A-13-0158

RECEIVED

2764 West Julie Lane
Green Acres, Yuma, AZ

OCT 29 2015 P 4: 22 5 October 2015

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2996

AZ CORP COMMISSION
DOCKET CONTROL

Dear Commissioner Smith:

I am writing to request relief from the poor living circumstances that all the residents of Green Acres have suffered for the past two (2) years. Attached are emails from neighbors that wish to join me in this petition.

For over two years, the residents of this subdivision have not had sufficient water or water pressure in our homes. We are **daily unable to do** most of the following life activities:

- Wash hands
- Take showers or baths
- Flush toilets
- Do laundry
- Run dishwashers

Arizona Corporation Commission

DOCKETED

OCT 29 2015

There are also many times a week that:

- No water comes out of the taps
- There is a strong bad odor
- There is red and brown water coming out of taps

DOCKETED BY	<i>[Signature]</i>
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Residents can not expect:

- Enough hydrant pressure to fight a fire. There have been fires that required pumps and water to be brought by Rural Metro and, therefore, extra time to respond.
- Ability to sell or rent their properties

The relief that will guarantee the speediest and most complete renovation of our water system is to **allow the residents to take control as a rural water development district**. In that way, we can obtain grants and low interest loans to accomplish the water pressure and quality as quickly as possible. Without this relief, we will spend several more years without water in our homes. Please, please, please consider this request.

Dawn Stiles
Green Acres resident
(928) 726-1204
Stilesd@roadrunner.com

Dawn Stiles

Dawn Stiles

From: "Lynne Hawkins" <thegraminator1@yahoo.com>
Date: Friday, October 16, 2015 3:45 PM
To: "Dawn Stiles" <stiles@roadrunner.com>
Subject: Re: water

Thank you Dawn for keeping us informed on the water problem. Ron's been sick, hospital, rehab and all. It would be nice to give Ron a shower when he needs one instead of wait until the water's on. Same with washing clothes! I DO worry about not having enough water for fires! The water and water pressure has been miserable to deal with, but we've tried to work with it hoping the problem would be cleared up by now. Well, you know how that's turned out so far? I hope something positive comes from all your hard work, time and effort! We DO need a break...

Thanks again for everything

Lynne Hawkins

Julie Lane

On Friday, October 16, 2015 11:30 AM, Dawn Stiles <stiles@roadrunner.com> wrote:

Hello Neighbors,

Just a reminder that I need your emails in support of the attached letter. I am putting packets together for mailing. To those of you that have responded, thanks so much for the positive support. I have 12 responses so far. If you know of neighbors whose email I don't have, please pass the word. I would like to send out the letter by Tuesday of next week, October 20th. I will confirm with another email on the exact time and recipients.

Dawn Stiles

10/16/2015

Dawn Stiles

From: "Lynn Smith" <pheebzinaz@gmail.com>
Date: Tuesday, October 06, 2015 2:53 PM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: Re: water

I concur. The water situation is unlivable for the long term. We are currently using a camp shower by bringing in 5 gallon buckets of water from the water station. The well seems to be unable to be repaired due to ownership and money constraints.

On Tue, Oct 6, 2015 at 9:04 AM, Dawn Stiles <

> wrote:

Dear Neighbors:

I have spent the past 3 months trying to contact government agencies that will give me some answers to our water pressure problems. No surprise I didn't get anywhere! I have talked with several neighbors that had contacted different people and agencies with no success either. Therefore, I have written a letter directly to the Arizona Corporation Commissioners. This letter is attached. If you would like to join me in sending the letter, please send me an email supporting the request by **October 15th**. I will print out these emails and send them by snail mail with a confirmation of delivery.

I have probably missed some email addresses. Please contact others and let them know about this petition letter.

The letter will be sent to each of the five commissioners, and to Representative Grijalva, and State Senators Shooter and Pancrazi.

I purposely kept the letter short and specific to the inability to get water in our houses and hydrants. The solution to the problems is resident control. As a rural water development district, we can find funding and expertise to comply with state laws.

Please know that this letter was a recommendation of Yuma County Supervisor Stuart and Deputy County Administrator Melcher.

—
Lynn Smith

Julie Kane

10/16/2015

Dawn Stiles

From: "Eric Davies" <grpfan@roadrunner.com>
Date: Wednesday, October 07, 2015 9:25 PM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: Re: water

Dawn,

We support you in sending this request and can attest to all of the conditions that you have stated are occurring. It is and has been for quite a while, a very frustrating situation that limits our ability to live life in a normal way, as a reliable water source is very important to any living situation. I fear also, that this could also be a dangerous safety issue if there were to be a fire in our neighborhood. Thank you for any help you can give us and a prompt response would also be appreciated as this has been an ongoing issue for quite a while.

Eric and Caroline Davies
2813 W. Patricia Ln.

On 10/6/2015 9:04 AM, Dawn Stiles wrote:

Dear Neighbors:

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Please know that this letter was a recommendation of Yuma County Supervisor Stuart and Deputy County Administrator Melcher.

No virus found in this message.

Checked by AVG -

Version: 2015.0.6140 / Virus Database: 4435/10768 - Release Date: 10/06/15

10/7/2015

Dawn Stiles

From: "Mike Wyman" <mwyma@juno.com>
Date: Saturday, October 17, 2015 5:43 AM
To: <stiles@roadrunner.com>
Subject: Re: water

To whom it may concern,

As a resident of Green Acres subdivision, I'd like voice my support for the proposal put forth by Ms. Stiles. I honestly don't know if it is the best solution to our water issues, but something needs to be done. My family is tired of hearing "hurry up, we enough pressure to shower if we do it right now!" or "I couldn't do laundry today, no water."

Thank You,

Mike Wyman and Family
 3243 W. Patricia Lane
 Yuma AZ, 85365

yaz.gov>, "Paul Melcher" <Paul.Melcher@yumacountyaz.gov>
Subject: water
Date: Fri, 16 Oct 2015 11:30:40 -0700

Hello Neighbors,

Just a reminder that I need your emails in support of the attached letter. I am putting packets together for mailing. To those of you that have responded, thanks so much for the positive support. I have 12 responses so far. If you know of neighbors whose email I don't have, please pass the word. I would like to send out the letter by Tuesday of next week, October 20th. I will confirm with another email on the exact time and recipients.

Dawn Stiles

10/17/2015

Dawn Stiles

From: "Karen Bowen" <bowenkaren@ymail.com>
Date: Tuesday, October 06, 2015 4:15 PM
To: <stilesd@roadrunner.com>
Subject: my letter

To Whom It May Concern:

The residents of our subdivision are deeply grateful to Dawn Stiles for spearheading the attempt to resolve our critical water issues. Lack of water pressure, poor water quality and inadequate water pressure to run the fire hydrants are major concerns of all who live in this subdivision.

We are looking to the county for help in resolving the need to upgrade or install new well systems that will deliver adequate water.

As leaders in our community and state, we are hoping you can help resolve this critical problem. Not only is the lack of water a problem, but anyone who wishes to sell their home is handicapped because of this situation.

Thanks you in advance for assisting us in finding a solution.

Sincerely,
Karen Bowen, resident

2739 Julie Lane

10/16/2015

Dawn Stiles

From: "Carol Boggs" <CBoggs@yumaregional.org>
Date: Thursday, October 08, 2015 11:16 AM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: RE: water

I am in support of an improvement district. Everything outlined in the letter is true, and maybe even worse. 13182 S. 27th Avenue Benjamin and Carol Boggs.
Email: cboggs@yumaregional.org

From: Dawn Stiles [mailto:stilesd@roadrunner.com]
Sent: Tuesday, October 06, 2015 9:04 AM
To: Erica Anderson; Lenore Stuart; Paul Melcher; jwadsdworth@hotmail.com; Dick McGlothlin; Eric Davies; Rochinboys@hotmail.com; bfr_maguire@comiteaz.org; biggalie61@hotmail.com; bobcattin66@yahoo.com; mtrujillo@achievehs.org; Carol Boggs; decahess@earthlink.net; ch_burch@hotmail.com; tnnavarro@roadrunner.com; rlwprao@hotmail.com; Bill Stiles; gdt1944@gmail.com; R.Rodriguez5128@yahoo.com; thegraminator1@yahoo.com; LizKarcher@yahoo.com; QRPfan@adelphia.net; viola_padilla@yahoo.com; brad2771@aol.com; samiamiamsamv@aol.com; efoster@barkleyag.com; miguelelmiky@roadrunner.com; robinrenick30@me.com; tntfitschen@aol.com; bowenkaren@ymail.com; pheebsinaz@gmail.com; lettie.805@gmail.com; trocks8432@gmail.com; l.mckay@aol.com
Subject: water

Dear Neighbors:

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Please know that this letter was a recommendation of Yuma County Supervisor Stuart and Deputy County Administrator Melcher.

This message is confidential, intended only for the named recipient(s) and may contain information that is privileged

10/16/2015

Dawn Stiles

From: <tntfitschen@aol.com>
Date: Saturday, October 17, 2015 2:18 PM
To: <stiles@roadrunner.com>
Subject: Re: water

Dear Dawn,

Is this what you are looking for? If not I can redo it per specifications.

Thanks for your work!

PS Here is another email for the new neighbors in Mrs. Bolton's house, Ceasar and Candace Garza
 cugarza05@gmail.com.

Theresa

To Whom It May Concern,

Please note that we add our names to the request for help with our neighborhood water supply and pressure problems. Any attention to our dilemma and any help given will be greatly appreciated.

Thank you.

Sincerely,
 Tom and Theresa Fitschen
 2815 W. Julie Ln.
 Yuma

-----Original Message-----

From: Dawn Stiles <stiles@roadrunner.com>
To: Erica Anderson <emra910@gmail.com>; Lenore Stuart <Lenore.Stuart@yumacountyaz.gov>; Paul Melcher <Paul.Melcher@yumacountyaz.gov>; jwadsforth <jwadsforth@hotmail.com>; Dick McGlothlin <dickmcglothlin@aol.com>; Eric Davies <qrfan@roadrunner.com>; Rochinboys <Rochinboys@hotmail.com>; bfr_maguire <bfr_maguire@comiteaz.org>; biggalie61 <biggalie61@hotmail.com>; bobcattim66 <bobcattim66@yahoo.com>; mtrujillo <mtrujillo@achievehs.org>; cboggs <cboggs@yumaregional.org>; decahess <decahess@earthlink.net>; ch_burch <ch_burch@hotmail.com>; tntnavarro <tntnavarro@roadrunner.com>; rlwprao <rlwprao@hotmail.com>; Bill Stiles <stilesb@roadrunner.com>; gdt1944 <gdt1944@gmail.com>; R.Rodriguez5128 <R.Rodriguez5128@yahoo.com>; thegraminator1 <thegraminator1@yahoo.com>; LizKarcher <LizKarcher@yahoo.com>; QRPfan <QRPfan@adelphia.net>; viola_padilla <viola_padilla@yahoo.com>; brad2771 <brad2771@aol.com>; samiamiamsamv <samiamiamsamv@aol.com>; efoster <efoster@barkleyag.com>; miguelelmiky <miguelelmiky@roadrunner.com>; robinrenick30 <robinrenick30@me.com>; tntfitschen <tntfitschen@aol.com>; bowenkaren <bowenkaren@ymail.com>; pheebsinaz <pheebsinaz@gmail.com>; lettie.805 <lettie.805@gmail.com>; trocks8432 <trocks8432@gmail.com>; l.mckay <l.mckay@aol.com>
Sent: Tue, Oct 6, 2015 9:04 am
Subject: water

Dear Neighbors:

I have spent the past 3 months trying to contact government agencies that will give me some answers to our water pressure problems. No surprise I didn't get anywhere! I have talked with several neighbors that had contacted different people and agencies with no success either. Therefore, I have written a letter directly to the Arizona Corporation Commissioners. This letter is attached. If you would like to join me in sending the letter, please send me an email supporting the request by **October 15th**. I will print out these emails and send them by snail mail with a confirmation of delivery.

I have probably missed some email addresses. Please contact others and let them know about this

10/17/2015

Dawn Stiles

From: "Tim Manchester" <bobcattim66@yahoo.com>
Date: Wednesday, October 07, 2015 7:34 AM
To: "Dawn Stiles" <stilesd@roadrunner.com>; "Erica Anderson" <emra910@gmail.com>; "Lenore Stuart" <Lenore.Stuart@yumacountyaz.gov>; "Paul Melcher" <Paul.Melcher@yumacountyaz.gov>; <jwadsworth@hotmail.com>; "Dick McGlothlin" <dickmcglothlin@aol.com>; "Eric Davies" <qrpfan@roadrunner.com>; <Rochinboys@hotmail.com>; <bfr_maguirre@comiteaz.org>; <biggalie61@hotmail.com>; <intrujillo@achievehs.org>; <cboggs@yumaregional.org>; <decahess@earthlink.net>; <ch_burch@hotmail.com>; <ttnavarro@roadrunner.com>; <rtwprao@hotmail.com>; "Bill Stiles" <stilesb@roadrunner.com>; <gdt1944@gmail.com>; <R.Rodriguez5128@yahoo.com>; <thegraminator1@yahoo.com>; <LizKarcher@yahoo.com>; <QRPfan@adelphia.net>; <viola_padilla@yahoo.com>; <brad2771@aol.com>; <samiamiamsamv@aol.com>; <efoster@barkleyag.com>; <miguelmiky@roadrunner.com>; <robinrenick30@me.com>; <tntfitschen@aol.com>; <bowenkaren@ymail.com>; <pheebzinaz@gmail.com>; <lettie.805@gmail.com>; <trocks8432@gmail.com>; <l.mckay@aol.com>
Subject: Re: water

Hey Dawn great letter!

Thank you for your time and effort! I'LL SIGN THAT PETITION, TIM MANCHESTER 2791 Julie
ln, THANK you DAWN!

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Please know that this letter was a recommendation of Yuma County Supervisor Stuart and Deputy County Administrator Melcher.

10/16/2015

Dawn Stiles

From: "Rod Williams" <rlwprao@hotmail.com>
Date: Wednesday, October 07, 2015 9:47 AM
To: "Dawn Stiles" <stiles@roadrunner.com>
Subject: Re: water

To whom it may concern:

I am writing this in additional response to Dawn Stiles request. We are experiencing the same living problems as others in our neighborhood from the lack of water, and would like to see a potential solution to this problem. Please listen to the request and try to help us resolve the current situation!

Thanks,

Rodney L. Williams

2790 west Julie Ln.

Yuma, Az. 85365

On Oct 6, 2015, at 9:04 AM, "Dawn Stiles" <stiles@roadrunner.com> wrote:

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<water.doc>

10/16/2015

Dawn Stiles

From: "Maria Aguirre" <bfr_maguirre@comiteaz.org>
Date: Tuesday, October 13, 2015 11:21 AM
To: "Dawn Stiles" <stilesd@roadrunner.com>; "Erica Anderson" <emra910@gmail.com>; "Lenore Stuart" <Lenore.Stuart@yumacountyaz.gov>; "Paul Melcher" <Paul.Melcher@yumacountyaz.gov>; <jwadsworth@hotmail.com>; "Dick McGlothlin" <dickmcglothlin@aol.com>; "Eric Davies" <qrpfan@roadrunner.com>; <Rochinboys@hotmail.com>; <biggalie61@hotmail.com>; <bobcattim66@yahoo.com>; <mtrujillo@achievehs.org>; <cboggs@yumaregional.org>; <decahess@earthlink.net>; <ch_burch@hotmail.com>; <tntnavarro@roadrunner.com>; <rlwprao@hotmail.com>; "Bill Stiles" <stilesb@roadrunner.com>; <gdt1944@gmail.com>; <R.Rodriguez5128@yahoo.com>; <thegraminator1@yahoo.com>; <LizKarcher@yahoo.com>; <QRPfan@adelphia.net>; <viola_padilla@yahoo.com>; <brad2771@aol.com>; <samiamiamsamv@aol.com>; <efoster@barkleyag.com>; <miguelmiky@roadrunner.com>; <robinrenick30@me.com>; <tntfitschen@aol.com>; <bowenkaren@ymail.com>; <pheebzinaz@gmail.com>; <lettie.805@gmail.com>; <trocks8432@gmail.com>; <l.mckay@aol.com>
Subject: RE: water

Your effort & time in taking this step is greatly appreciate it.
 Please include us in your list of residents supporting this letter. Our address is 3162 Patricia Ln, Yuma, AZ.85365

Maria Aguirre
Border Financial Resources Inc.
706 N Main St Suite C
San Luis, Arizona 85349
tel 928-627-4463

From: Dawn Stiles [mailto:stilesd@roadrunner.com]
Sent: Tuesday, October 6, 2015 9:04 AM
To: Erica Anderson; Lenore Stuart; Paul Melcher; jwadsworth@hotmail.com; Dick McGlothlin; Eric Davies; Rochinboys@hotmail.com; bfr_maguirre@comiteaz.org; biggalie61@hotmail.com; bobcattim66@yahoo.com; mtrujillo@achievehs.org; cboggs@yumaregional.org; decahess@earthlink.net; ch_burch@hotmail.com; tntnavarro@roadrunner.com; rlwprao@hotmail.com; Bill Stiles; gdt1944@gmail.com; R.Rodriguez5128@yahoo.com; thegraminator1@yahoo.com; LizKarcher@yahoo.com; QRPfan@adelphia.net; viola_padilla@yahoo.com; brad2771@aol.com; samiamiamsamv@aol.com; efoster@barkleyag.com; miguelmiky@roadrunner.com; robinrenick30@me.com; tntfitschen@aol.com; bowenkaren@ymail.com; pheebzinaz@gmail.com; lettie.805@gmail.com; trocks8432@gmail.com; l.mckay@aol.com
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10/16/2015

Dawn Stiles

From: "Miguel Pena" <miguelmiky@roadrunner.com>
Date: Saturday, October 17, 2015 9:40 AM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: Re: water

This is Miguel Pena and I supporting you!

Sent from my iPhone

2864 W. Patricia

On 16 oct 2015, at 11:30 AM, Dawn Stiles <

> wrote:

Hello Neighbors,

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Dawn Stiles

<water.doc>

10/17/2015

Dawn Stiles

From: "Ed Foster" <efoster@barkleyag.com>
Date: Tuesday, October 06, 2015 2:11 PM
To: "Dawn Stiles" <stilesb@roadrunner.com>
Subject: RE: water

To Dawn Stiles ,

I support your letter as written .

Ed Foster
13199 S. 27th Ave
Yuma Az. 85365

From: Dawn Stiles [mailto:stilesb@roadrunner.com]
Sent: Tuesday, October 06, 2015 9:04 AM
To: Erica Anderson <emra910@gmail.com>; Lenore Stuart <Lenore.Stuart@yumacountyaz.gov>; Paul Melcher <Paul.Melcher@yumacountyaz.gov>; jwadsorth@hotmail.com; Dick McGlothlin <dickmcglothlin@aol.com>; Eric Davies <qrfan@roadrunner.com>; Rochinboys@hotmail.com; bfr_maguirre@comiteaz.org; biggalie61@hotmail.com; bobcattim66@yahoo.com; mtrujillo@achievehs.org; cboggs@yumaregional.org; decahess@earthlink.net; ch_burch@hotmail.com; tntnavarro@roadrunner.com; rlwprao@hotmail.com; Bill Stiles <stilesb@roadrunner.com>; gdt1944@gmail.com; R.Rodriguez5128@yahoo.com; thegraminator1@yahoo.com; LizKarcher@yahoo.com; QRPfan@adelphia.net; viola_padilla@yahoo.com; brad2771@aol.com; samiamiamsamv@aol.com; Ed Foster <efoster@barkleyag.com>; migdelelmiky@roadrunner.com; robinrenick30@me.com; tntfitschen@aol.com; bowenkaren@ymail.com; pheebsinaz@gmail.com; lettie.805@gmail.com; trocks8432@gmail.com; l.mckay@aol.com
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10/16/2015

Dawn Stiles

From: "dickmcglothlin" <dickmcglothlin@aol.com>
Date: Wednesday, October 07, 2015 8:17 AM
To: <stilesb@roadrunner.com>
Subject: Re: water

We support the initiative.

Dick and Jill McGlothlin *2713 W. Julie Lane*

-----Original Message-----

From: Dawn Stiles <stilesb@roadrunner.com>
To: Erica Anderson <emra910@gmail.com>; Lenore Stuart <Lenore.Stuart@yumacountyaz.gov>; Paul Melcher <Paul.Melcher@yumacountyaz.gov>; jwadsforth <jwadsforth@hotmail.com>; Dick McGlothlin <dickmcglothlin@aol.com>; Eric Davies <qrpfan@roadrunner.com>; Rochinboys <Rochinboys@hotmail.com>; bfr_maguire <bfr_maguire@comiteaz.org>; biggalie61 <biggalie61@hotmail.com>; bobcattim66 <bobcattim66@yahoo.com>; mtrujillo <mtrujillo@achievehs.org>; cboggs <cboggs@yumaregional.org>; decahess <decahess@earthlink.net>; ch_burch <ch_burch@hotmail.com>; ttnnavarro <ttnnavarro@roadrunner.com>; rtwprao <rtwprao@hotmail.com>; Bill Stiles <stilesb@roadrunner.com>; gdt1944 <gdt1944@gmail.com>; R.Rodriguez5128 <R.Rodriguez5128@yahoo.com>; thegraminator1 <thegraminator1@yahoo.com>; LizKarcher <LizKarcher@yahoo.com>; QRPfan <QRPfan@adelphia.net>; viola_padilla <viola_padilla@yahoo.com>; brad2771 <brad2771@aol.com>; samiamiamsamv <samiamiamsamv@aol.com>; efoster <efoster@barkleyag.com>; miguelelmiky <miguelelmiky@roadrunner.com>; robinrenick30 <robinrenick30@me.com>; tntfitschen <tntfitschen@aol.com>; bowenkaren <bowenkaren@ymail.com>; pheebsinaz <pheebsinaz@gmail.com>; lettie.805 <lettie.805@gmail.com>; trocks8432 <trocks8432@gmail.com>; l.mckay <l.mckay@aol.com>
Sent: Tue, Oct 6, 2015 9:04 am
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I have probably missed some email addresses. Please contact others and let them know about this petition letter.

The letter will be sent to each of the five commissioners, and to Representative Grijalva, and State Senators Shooter and Pancrazi.

I purposely kept the letter short and specific to the inability to get water in our houses and hydrants. The solution to the problems is resident control. As a rural water development district, we can find funding and expertise to comply with state laws.

Please know that this letter was a recommendation of Yuma County Supervisor Stuart and Deputy County Administrator Melcher.

10/16/2015

Dawn Stiles

From: "Tom Navarro" <ttnavarroz@gmail.com>
Date: Monday, October 19, 2015 6:16 AM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: Re: water

Patricia Lane

You have my support, thanxs

Sent from my iPad

On Oct 16, 2015, at 11:30 AM, Dawn Stiles <

> wrote:

Hello Neighbors,

Just a reminder that I need your emails in support of the attached letter. I am putting packets together for mailing. To those of you that have responded, thanks so much for the positive support. I have 12 responses so far. If you know of neighbors whose email I don't have, please pass the word. I would like to send out the letter by Tuesday of next week, October 20th. I will confirm with another email on the exact time and recipients.

Dawn Stiles

<water.doc>

10/20/2015

Dawn Stiles

From: "Erica Anderson" <emra910@gmail.com>
Date: Tuesday, October 06, 2015 9:01 PM
To: "Dawn Stiles" <stilesd@roadrunner.com>
Subject: Re: water

Patricia Lane

I think it sounds good, you made a clear point.
Erica

On Mon, Oct 5, 2015 at 10:27 AM, Dawn Stiles <

> wrote:

Attached is a letter I will be sending out to Green Acres residents. Let me know what you think, please.

10/16/2015